

Lesaffre Food Safety Policy

Our Commitment to Consumer Safety

At Lesaffre, we are committed to ensuring the highest standards of food safety for all products and services we provide to our customers and end consumers worldwide. As a global leader in fermentation and microorganisms, we acknowledge our fundamental responsibility to protect public health, maintain consumer trust, and uphold our reputation for quality and safety excellence.



1. Prioritize consumer protection as our fundamental responsibility

The food safety of our products to consumers and customers is a fundamental and unwavering commitment. While workplace safety remains our highest priority, product safety is the cornerstone of our quality management system and essential to our business integrity. We will never compromise on the safety of the products we deliver to the market.

2. Empower everyone as a risk owner

Food safety is a shared responsibility across our organization. From research and development to production, packaging, distribution, and customer support, every employee is empowered and expected to identify, prevent, and address potential safety hazards.

3. Ground our approach in science

Our food safety systems are grounded in scientific principles, current research, and industry best practices. We are committed to continuously monitoring emerging risks and scientific developments to enhance our protocols.

4. Implement proactive risk management

We commit to implementing comprehensive hazard analysis and preventive controls from our direct suppliers to our customers. Our focus is on prevention, supported by robust monitoring systems to detect potential issues early and implement corrective actions before they impact product safety.

5. Foster transparent communication

We are committed to timely and transparent reporting of Food Safety Incidents within Lesaffre. This openness facilitates learning, root cause analysis, and the implementation of effective corrective and preventive measures. We also communicate appropriately with regulatory authorities and external stakeholders to ensure compliance and build consumer trust.

This policy applies to all Lesaffre Group operations worldwide. Compliance is mandatory and non-negotiable. By adhering to these principles and practices, we fulfil our commitment to providing safe, high-quality products and services that our consumers and customers can trust.

We are all guardians of food safety, and together we will ensure that Lesaffre remains a leader in product safety and quality.

Approved by: Jean-Philippe Poulin, Deputy CEO & Group Chief Operating Officer